

Frequently Asked Questions

What is a production package?

A production package is a set of files exchanged during eDiscovery or litigation support. It typically includes a DAT load file, an OPT load file, image files, text files, and native files. The DAT describes records, the OPT describes images, and the native files are the original documents.

Does the application upload case files?

No. The desktop application does not upload DAT, OPT, image, text, native, report, or derived case content. It processes the selected package locally on the operator's Windows computer. Limited authorization metadata may be exchanged separately.

Does it change the selected package?

No. The application reads the selected source package and writes reports to a separate operator-selected location. It does not repair or rewrite the source package.

What do PASS, NEEDS_REVIEW, and FAILED mean?

- **PASS** — No findings within the implemented V1 rules for this sample.
- **NEEDS_REVIEW** — Recoverable uncertainty that requires operator confirmation.
- **FAILED** — A blocking structural issue was found.

These are operational statuses, not legal compliance certifications or guarantees of downstream-platform acceptance.

What is the difference between Strict and Best-Effort Mode?

Strict Mode stops or requests review when required structure cannot be determined reliably. Best-Effort Mode continues independent checks through recoverable uncertainty and preserves review evidence. Both modes require operator review of findings.

When does the 30-day Pilot start?

The 30 calendar days begin after the first successful real-package audit, not on activation or installation.

What does seven-day offline access mean?

Seven-day offline access is a cached authorization refresh window, not the 30-day Pilot duration. The Pilot remains 30 calendar days; the offline window only affects how often the workstation must refresh its authorization.

What counts toward the five-package limit?

Up to five distinct recognized real production packages count. Re-reviewing the same recognized package does not silently create a new package identity.

Does the tool replace professional review?

No. Automated findings support professional review; they do not provide legal advice, certify compliance, repair source data, or guarantee downstream import.

How do I request a 15-minute Demo?

Email us with the subject "Production Package Doctor Demo" and we will schedule a short remote demonstration using bundled synthetic samples.

[Request a 15-minute Demo](#)